

Medical Director, Quality & Patient Safety

The **BerbeeWalsh Department of Emergency Medicine** is seeking faculty to lead operational initiatives related to quality and patient safety at the University of Wisconsin (UW) Emergency Departments and to contribute to broader operational activities.

Position Description

The candidate will be an integral member of the department's Quality and Operations Leadership Team (QOLT). Reporting to the Vice Chair of Clinical Operations, this position will provide collaborative solutions to operational challenges and work closely with both local and health system leaders to ensure our EDs deliver the highest level of patient-centered care. The candidate will be responsible for leading the department's approach to operations regarding patient safety and quality; developing short/long-term plans for ongoing improvements to the clinical, operational, and administrative quality of our EDs; and contribute regularly to didactic education at resident conference. The candidate will also be involved in general ED operations, including efforts to improve patient flow, patient experience, and equity in care.

This position is an ideal fit for early or mid-career physicians seeking significant opportunities for career development and progression into leadership roles within the health system. The candidate will benefit from individual mentorship, dedicated administrative support, and collaborative partnerships with ED Nursing and institutional leadership.

Clinical Environment

Our faculty deliver exceptional patient-centered [emergency care](#) to a high acuity and medically complex patient population as part of the integrated health system at UW Health. As a certified Level 1 Trauma and Burn Center, our flagship ED at [University Hospital](#) cared for nearly 67,000 adult and pediatric patients in 2022. One of just two academic medical centers in the state, University Hospital is a 505-bed regional referral center that has been ranked the #1 hospital in Wisconsin by U.S. News & World Report for the last 11 years in a row, and was named to Newsweek's top U.S. 25 hospitals for 2023.

Our faculty staff a community ED at East Madison Hospital that cared for nearly 26,000 patients in 2022, as well as the ED at Madison's VA Hospital. In addition, our pediatric emergency medicine faculty care for more than 17,000 patients annually at our 11-bed pediatric ED at the American Family Children's Hospital. Our flight physicians staff [UW Health Med Flight](#), one of the few air medical services in the U.S. to fly with an attending physician on board, and are recognized worldwide as experts and educators in critical care transport and retrieval.

Teaching & Service Responsibilities

All faculty have teaching responsibilities supporting resident and fellow trainees, as well as undergraduate, graduate and medical students. Faculty also participate in myriad service activities in support of our [clinical and scholarly missions](#). Distribution of effort will be determined in accordance with service needs, academic priorities and the candidate's expertise and career goals.

Requirements

Completion of an ACGME-approved Emergency Medicine residency; ABEM certified or eligible; meet requirements for and obtain Wisconsin medical licensure and clinical privileges in emergency medicine at UW Health. The successful candidate must qualify for a full-time academic faculty appointment at the rank of Assistant Professor or higher in the BerbeeWalsh Department of Emergency Medicine at the UW School of Medicine and Public Health. Completion of an ED Quality & Safety or Administrative Fellowship is preferred.

About the BerbeeWalsh Department of Emergency Medicine

Since our founding in 2014, the Department of Emergency Medicine has become a top tier academic department of emergency medicine. We strive to advance our specialty and to improve the health and wellbeing of our patients through leadership in clinical care, medical education, research, advocacy and community engagement.

We deliver high-quality care to patients from across the upper Midwest through state-of-the-art clinical facilities and services

and [robust clinical programs](#) including critical care, ultrasound, and prehospital medicine. We also engage communities and health systems abroad through [global emergency medicine](#) initiatives. Integral to our mission is training the next generation of emergency physicians and clinician-scientists through our three-year, ACGME-accredited emergency medicine [residency](#) and eight [fellowship](#) training programs.

Our [research enterprise](#) performs high-impact clinical and translational emergency care research and was ranked 15th in the nation for NIH funding in 2022. We foster the development of investigators who are dedicated to generating new knowledge and advancing equitable health care. Extensive opportunities for collaborative research exist across the UW, with active programs in basic, clinical and public health science.

We invite you to join our forward focused group of over 50 [academic faculty](#), who are deeply committed to identifying and addressing structural barriers to health and health equity and to fostering diversity, equity and inclusion in all aspects of our work. Visit [emed.wisc.edu](#) to learn more about our mission, our people, and the Wisconsin Experience.

About Madison, Wisconsin

UW–Madison is located in Wisconsin’s vibrant capital—an iconic isthmus city set between the two largest of five sparkling lakes. The greater metropolitan area boasts beautiful scenery and plentiful outdoor adventure year-round, as well as dynamic arts, culinary, education and technology hubs. Madison has been named the #1 Best Place to Live in the U.S. by [Livability.com](#) for the last two years in a row and is a great place to live and work for both individuals and families. Learn more about all that you can experience in Madison at [visitmadison.com](#).

Applications

To learn more about this opportunity, please send your cover letter and curriculum vitae to Dr. Manish Shah at his contact information below. Official applications must be submitted through the UW–Madison Jobs website at <https://jobs.hr.wisc.edu/en-us/job/514210/emergency-medicine-physician>.

Manish N. Shah, MD, MPH
Professor and Chair
The Azita G. Hamedani Distinguished Chair of Emergency Medicine
BerbeeWalsh Department of Emergency Medicine
University of Wisconsin School of Medicine and Public Health | UW Health
mnshah@medicine.wisc.edu
608-263-9174

At the University of Wisconsin, we are committed to nurturing a diverse and inclusive workplace where you can bring your authentic self. If this faculty position excites you but feel that your experience may not directly align with all qualifications, we still encourage you to apply or to reach out to us to discuss the opportunity. You may be just the right candidate.